



Technology in the Boardroom

Improving Corporate Governance through the smart use of IT

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About Us

Developer and provider of Diligent Boardbooks®

- World's most widely used secure board portal
- Singular focus on software, implementation and support for boards
- Data center in Canada and Germany (Frankfurt and Düsseldorf)
- Security, Simplicity, Support

Founded in 2001 and publicly traded in New Zealand

Serving over 3,500 boards and 77,000 users

- 97% client retention rate

Boards Today

Responsibilities:

- Well established duties to help an organisation thrive
- Under greater scrutiny from regulators, shareholders, management
- With access to more information from more sources than ever before

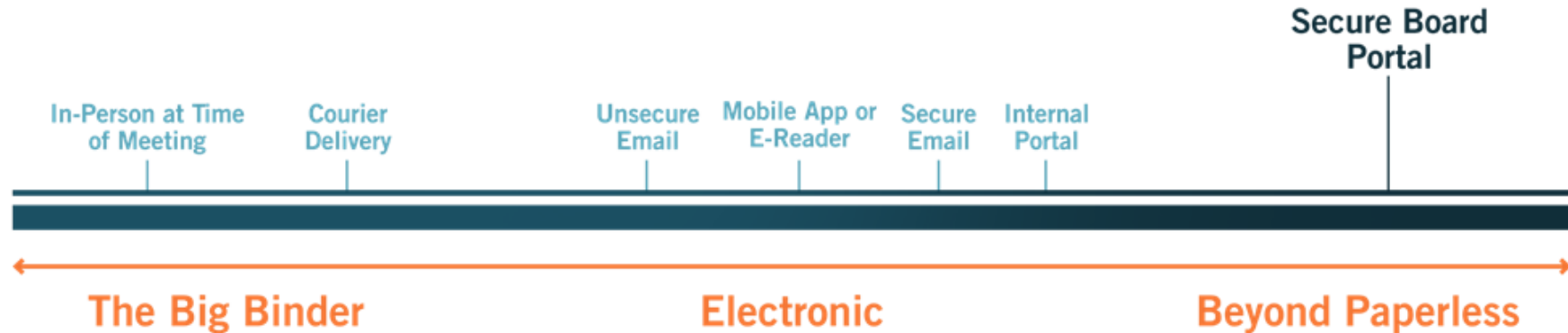
Responses:

- Draw board members from diverse backgrounds
- Hone decision policies and processes to deliver strategic objectives effectively
- Embrace new technologies for greater efficiencies and improved communication

Results:

- Helping achieve a higher standard of corporate governance

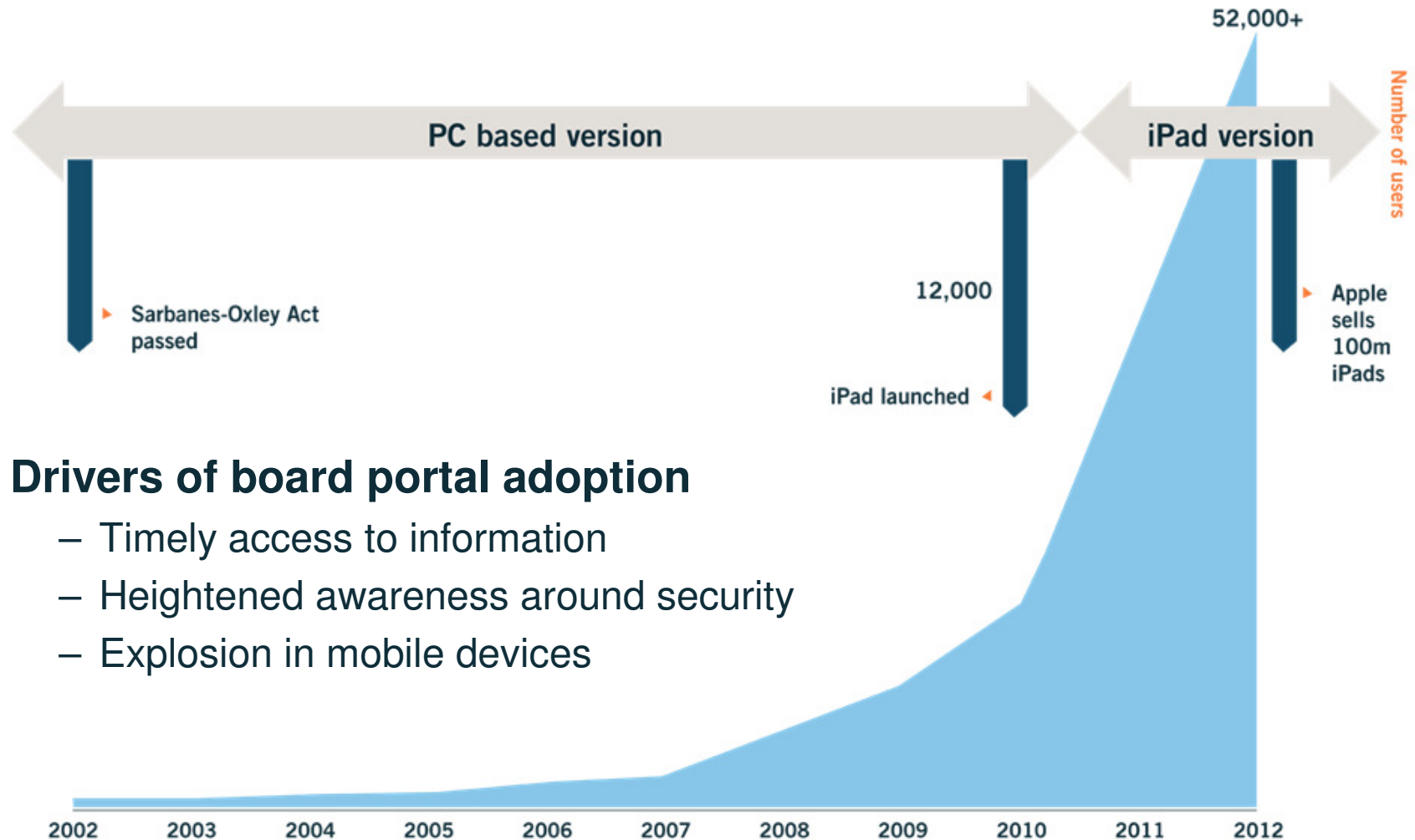
Delivery of Board Materials Spectrum



What is a board portal?

- Technology that provides a very secure, easy way for companies to produce and distribute board material for directors and executives so they can review and interact with it

Board Portal History



Drivers of board portal adoption

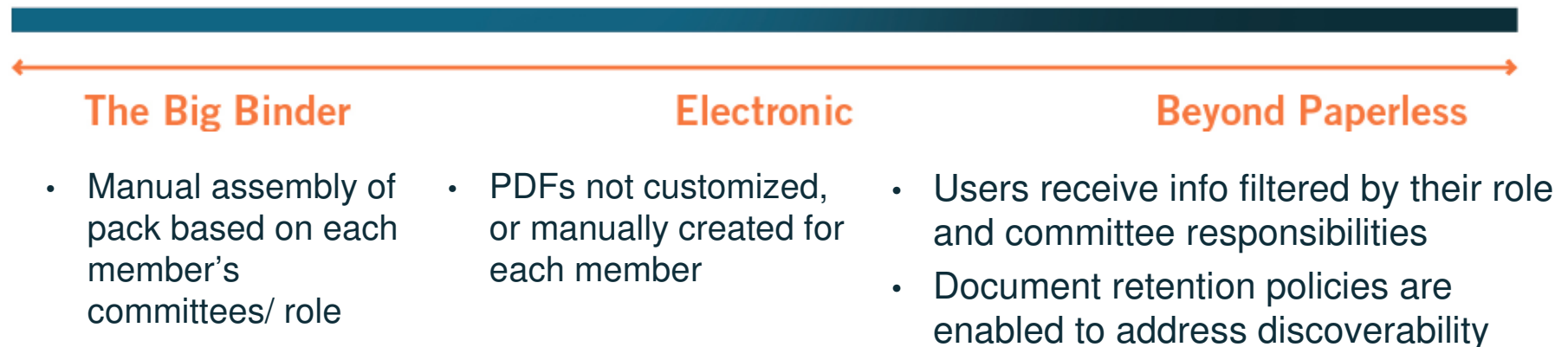
- Timely access to information
- Heightened awareness around security
- Explosion in mobile devices

5 Key Questions

- Focus
 - deliver intelligent information
- Mobility
 - accessible anywhere
- Security
 - paramount pre-requisite
- Support
 - 24*7*365
- Digital experience - better than paper

The Focused Board

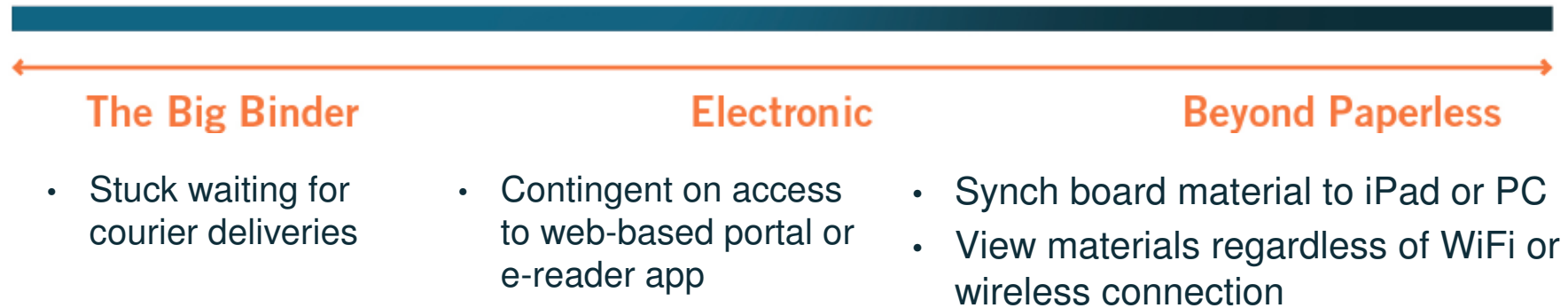
Each member receives only the information they need to see and rests assured it goes no further



- ▶ Can board packs be highly customized for specific user groups?
- ▶ Do the packs appear to be missing pages or pieces?
- ▶ Is material sharable beyond intended distribution?

The Mobile Board

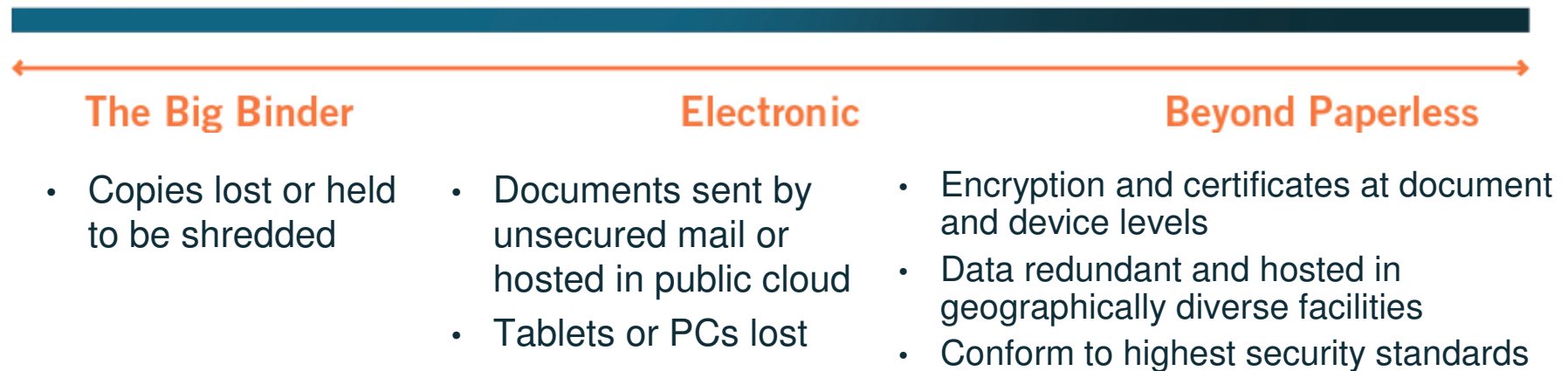
Can access critical company information whether online or offline, and from the iPad, PC and browser



- ▶ Can directors access board materials when and where they want?
- ▶ Does their view of that material (interface) change when they go offline?

The Protected Board

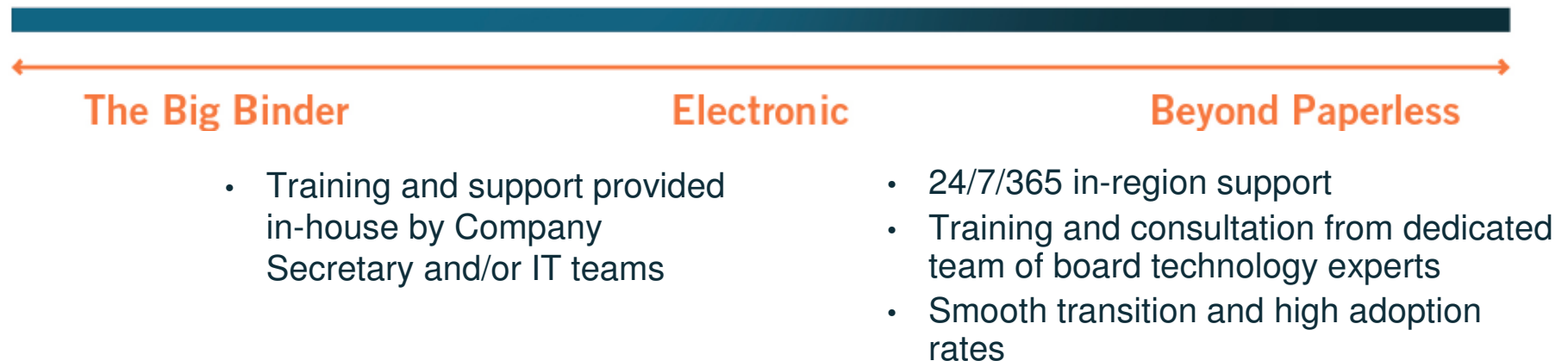
Has data that moves between the company and its board members using the highest security standards



- ▶ How is data protected?
- ▶ Continuous vulnerability scanning and testing?
- ▶ SSAE 16 / SAS 70 audited?
- ▶ Security incidence response plans and protocols?

The Supported Board

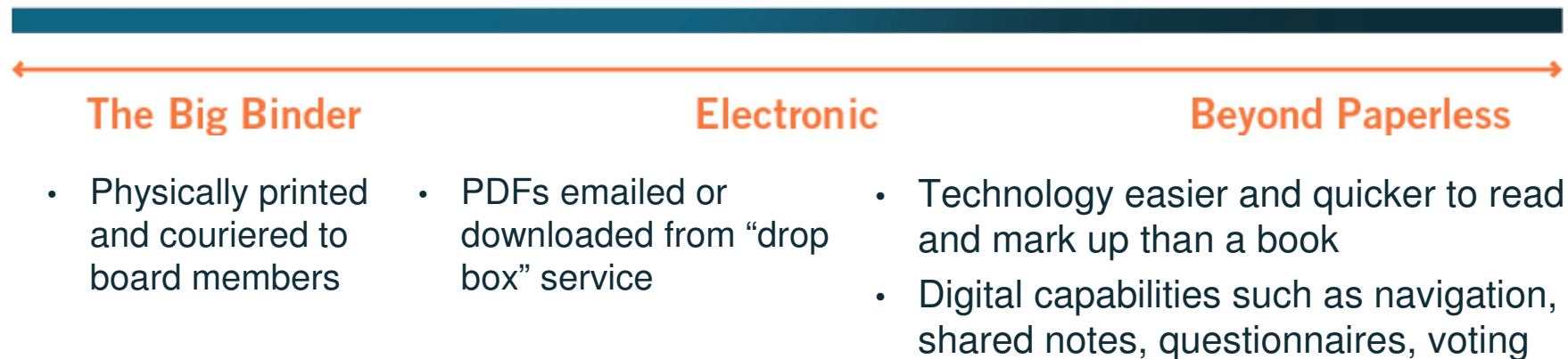
Receives the level of service and support expected for an organisation's most senior leadership



- ▶ Can I get service anytime, from anywhere I need it?
- ▶ Are my problems worked until they are resolved, regardless of their root?
- ▶ Is the team specialised in board technology?

The Digital Board

Reads and annotates board materials more easily than on paper, and has new capabilities



- ▶ Do we need an approach that works better than paper or current solution?
- ▶ Is there a smooth path between paper and digital?
- ▶ What added capabilities are truly important to us?

Impact Board Portals on Administrator Teams

Help improve governance:

- Streamline the creation of meeting materials
- Enable a timely view of current and historic company information

Administrators can:

- Cut time needed to prepare for a meeting
- Eliminate printing, shipping and travel costs
- Free up internal admin, IT, and support time
- Be backed up by 24/7 support and dedicated account management

Questions?



Additional Resources

- Visit www.boardbooks.com for
 - Demo of Diligent Boardbooks
 - Resources regarding board portals

- Contact

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